# QUANTUM MARKETING

MASTERING

THE NEW MARKETING MINDSET

for TOMORROW'S CONSUMERS











# RAJA RAJAMANNAR

"This book will do to our view of marketing what Copernicus' book did to our view of the world—it will change it forever."

-Ivan Pollard, CMO, General Mills

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## CHAPTER I

# Marketing's Journey

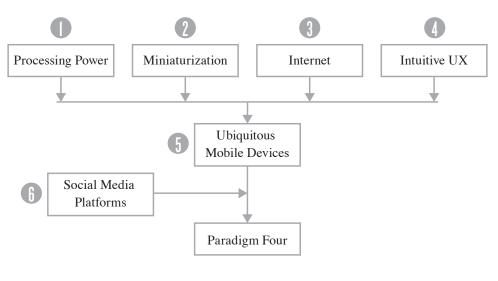


FIGURE 1

# The Fifth Paradigm

#### THE FIVE PARADIGMS OF MARKETING

Paradigm	Paradigm	Paradigm	Paradigm	Paradigm
One	Two	Three	Four	Five
Product	Emotional	Data-Driven	Digital & Social	Quantum
Marketing	Marketing	Marketing	Marketing	Marketing

FIGURE 2

# Reset the Mission of Marketing

#### THE FOURFOLD MISSION OF MARKETING

Build the Brand

Protect the Reputation Fuel the Business Build Platforms for Sustainable Competitive Advantage

FIGURE 3

# Technology's Big Bang

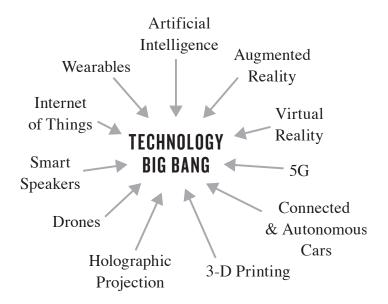


FIGURE 4

# Unblocking the Blockchains

#### ADVERTISING ECOSYSTEM

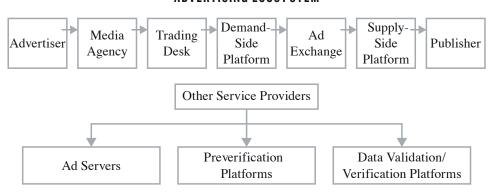


FIGURE 5

# All the Senses

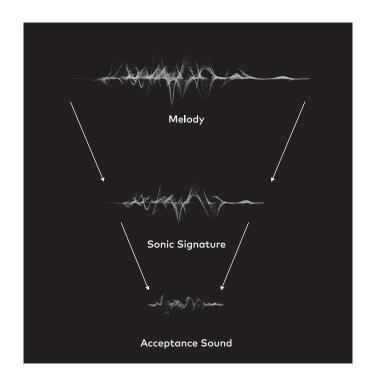


FIGURE 6

# Loyalty Transformed



FIGURE 7

#### PREFERENCE MANAGEMENT



FIGURE 8

# Marketing to Businesses and Machines

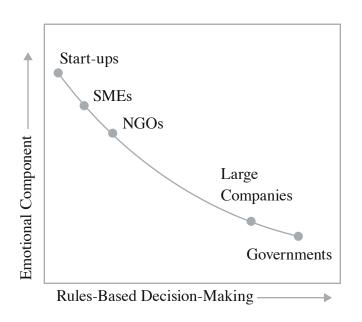


FIGURE 9

# Marketing through Crisis

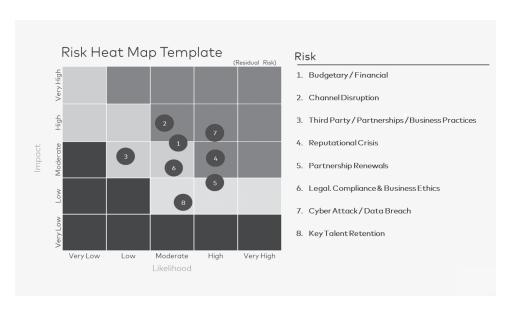


FIGURE 10